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Date : 5 May 2010

**Mr Alvin Tan**

Johor Port Shipping and Forwarding Association  
Wisma JPSFA  
19A, Jalan Rosmerah 2/5  
Taman Johor Jaya  
81100 Johor Bahru

*Dear Mr Alvin Tan,*

**DAGANG NET ALERT BROADCASTING MECHANISM**

Warmest Greetings!

We are pleased to inform you that Dagang Net Technologies Sdn Bhd (DNT) is implementing the Alert Broadcasting Mechanism to DNT customers and Royal Malaysian Customs (Customs) effective **1<sup>st</sup> May 2010**.

This new alert mechanism will utilize a 'pop-up' window at the customers front end application software displaying any system downtime messages broadcasted from our server. These same messages will be simultaneously forwarded to the respective Customs stations. The above alert mechanism further complements our existing modes of dissemination of information which are currently via SMS, emails and faxes.

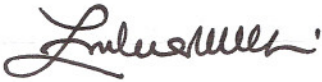
As the eventual implementation involves the various stakeholders in the trade value chain, we have divided the implementation into 2 phases. The 1<sup>st</sup> phase includes our customers using eDeclare, ePermit and eManifest Web-version applications, all Business Partners front-end application software and all Customs stations nationwide.

The 2<sup>nd</sup> phase will include eDeclare Client application software and Enterprise Application Interface (EAI) customers, Permit Issuing Agencies and the rest of the approving authorities to be implemented by end of third quarter of 2010. We will definitely keep you informed of the progress from time to time.

We hope that you will inform all your members of this useful value-added service and once again, thank you for your continuous support and cooperation. Please do not hesitate to contact me at 03-2730 0200 or Puan Norlida Osman at 017-887 8879 should you require further clarification on the matter.

Thank you.

Yours faithfully,  
**DAGANG NET TECHNOLOGIES SDN BHD**

A handwritten signature in black ink, appearing to read "Zulina Mohammed Salleh".

**ZULINA MOHAMMED SALLEH**  
Head of Operations

Cc

Puan Kamsiah bt Muhamad  
Timbalan Setiausaha Bahagian  
Kementerian Kewangan  
Bahagian Analisa Cukai  
Aras 6, Blok Tengah  
Kompleks Kementerian Kewangan  
Precint 2  
62592 Putrajaya

Tuan Hj Amran Sameon  
Pengarah Seksyen Fasilitasi Perdagangan dan Teknologi  
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